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FOR IMMEDIATE RELEASE

Central Oregon Therapy Providers Call for Immediate Action as 30% Medicaid CCO Reimbursement Cuts Threaten Access to Care

Providers urge elected officials and the public to act now to prevent loss of essential therapy services

Central Oregon — January 13, 2026 — Central Oregon Speech and Language is issuing an urgent call to action following notification of a **30% reduction in reimbursement rates from PacificSource Community Solutions**, the coordinated care organization serving Oregon Health Plan (OHP/Medicaid) members. These cuts—stemming from financial instability within PacificSource and anticipated state and federal Medicaid and Medicare reductions—place critical therapy services for Central Oregon’s children and adults in immediate jeopardy.

Speech-language pathologists at Central Oregon Speech and Language provide medically necessary services to individuals with developmental delays, disabilities, neurological conditions, and communication disorders. **A 30% reimbursement cut makes it financially impossible to continue serving Medicaid clients without operating at a significant loss.** As a result, Central Oregon Speech and Language will be **forced to terminate its contract with PacificSource Community Solutions**, as nearly **30% of its caseload would otherwise be delivered at a financial loss.**

“We are devastated,” said Kristen Kane, Owner/SLP. “We have spent extensive time exploring every possible option to remain in-network. But a business cannot stay open while operating in the red. These rates do not cover the cost of care—and without immediate action, access to therapy will be reduced for families who need it most.”

This crisis is widespread. Local occupational therapy providers, along with **mental health and physical therapy practices throughout Central Oregon**, are facing similarly devastating reimbursement cuts. Together, these reductions threaten the

survival of the therapy clinics that support thousands of children and adults in our region.

The consequences will be severe and immediate. **Children and adults who qualify for OHP (Medicaid) will face longer waitlists, fewer available providers, reduced services, or a complete loss of access to therapy.** These services are not optional—they are essential to development, independence, mental health, and long-term outcomes.

“Our children need and deserve better,” said Kristen Kane. “When reimbursement fails, providers are forced out, and families are left behind. This is not sustainable, and it is not acceptable. The future of our country needs and deserves better.”

CALL TO ACTION

Central Oregon Speech and Language is urging **immediate action** from policymakers, community leaders, and the public:

- **State and federal elected officials must act now** to prevent further Medicaid and Medicare reimbursement cuts and restore rates that reflect the true cost of providing therapy services.
- **PacificSource Community Solutions must reassess these reductions immediately**, recognizing the real-world consequences to access and provider viability.
- **Community members, families, and providers are urged to contact their legislators**, share their stories, and demand reimbursement rates that allow therapy offices to remain open and therapists to remain employed.

Without swift intervention, Central Oregon faces the loss of essential speech, occupational, physical, and mental health therapy services—leaving its most vulnerable children and adults without the care they depend on.

About Central Oregon Speech and Language

Central Oregon Speech and Language provides comprehensive speech-language pathology services to children and adults throughout Central Oregon, supporting communication, feeding, and orofacial myofunctional/swallowing needs across the lifespan.

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